

Maywood Public Library District Statistical Analysis

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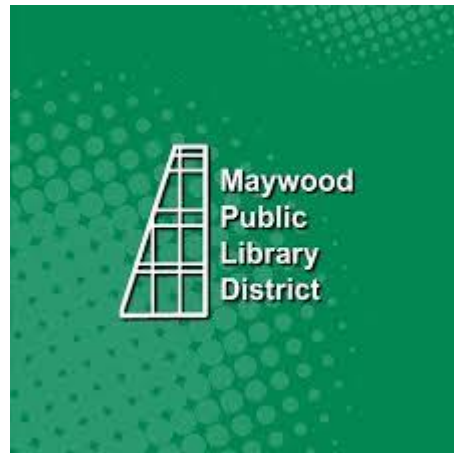


Table of Contents

- Executive Summary
 - Overview
 - Key Takeaways
 - Goals
 - Recommendations
- Maywood by the Numbers
 - Snapshot of Maywood by Category and Ranking
 - Breakdown by Category (Funding, Staffing, Library Users, Collections, Services)
- Library Peers Comparison
 - Breakdown by Category (Funding, Staffing, Library Users, Collections, Services)
- Appendices

Project Scope

The goal of this analysis is to determine if Maywood is fulfilling its mission and meeting the needs of its community and identify areas that Maywood can improve in its statistics collection, reporting, and usage. The output includes providing a written report detailing findings for a comparison between 7 other libraries and Maywood and providing recommendations on areas of concern or areas to celebrate and suggestions for data collection moving forward. In doing this analysis, it should be noted what is included in the review process and areas that were expanded from the original proposal including increasing the number of peer libraries from 7 to 12 to give a broader range of data matching.

Reviewed	Not Reviewed
Illinois Public Library Annual Reports from 2013-2023 for Maywood & 12 comparable libraries	Patron Comments
<ul style="list-style-type: none">• Card Holders• Circulation• Collection Holdings• Computer and Technology Usage• Funding• Interlibrary Loan• Library Visitors• Programming• Staffing	Annual Financial Statement
	Library collected stats not reported in IPLAR
	Census & Demographic Data

Definitions

Illinois Public Library Annual Report (IPLAR)

Data collected for each public library in Illinois by the Illinois State Library and provided to the Institute for Museum and Library Services

Per Capita

Number of residents compared to a specific data point. For example, if a budget of \$100,000 for a community of 10,000 residents, it would be a budget of \$10 per capita

Full-Time Equivalent (FTE)

The total number of staff calculated across a 40 hour work week so you can compare apples to apples with staffing. Calculated by taking the total number of hours worked by every employee in a week and dividing by 40. If a library had 800 hours worked by staff in a week, their FTE would be 20.

Per Square Foot

Number of square feet compared to a specific data point. This allows buildings of different sizes to be looked at in comparison. If a library had a budget of \$100,000 and a building 5,000 square feet, it would have a budget of \$20 per square foot.

Executive Summary

Overview

The Maywood Public Library District serves a diverse community of 23,568 residents with a 43,000 square foot building. Their mission is to maintain excellence in providing the best possible materials in regard to educational, technological, and recreational uses for its community. The Library's focus is to continue to research, evaluate, and generate outreach programs for the benefit of the Maywood community.

The Maywood Public Library District underwent a statistical analysis comparing its performance metrics with 12 peer libraries across Illinois from 2013-2023 using IPLAR data. The analysis focused on five key areas: funding, staffing, library users, collections, and services.

While the library maintains adequate funding levels, the assessment reveals significant opportunities for optimization in resource allocation and service delivery.



Key Takeaways

Category	Summary	Key Takeaway
Funding	Sufficient but could be better allocated	<ul style="list-style-type: none">• Total budget: \$1.74M (2023)• Only 3% spent on collections (lowest among peers)• 39% spent on staffing (below target)
Staffing	Understaffed for Building Size	<ul style="list-style-type: none">• 13 FTE (2023)• Significant fluctuations in staffing levels in last decade
Collections	Critical improvement needed	<ul style="list-style-type: none">• Lowest collection size among peers• Lowest circulation and Interlibrary Loan• Inadequate collection spending
Library Users	Significant growth potential	<ul style="list-style-type: none">• Only 8% cardholder rate (below 50% target)• Low visitor numbers (2nd lowest amongst peers)
Services	Currently Underperforming	<ul style="list-style-type: none">• Lower average program attendance (average of peers is 17 to Maywood's 13)• 0.2 program attendance per capita (2023)• Low technology availability and usage

Goals

There are several goals that the library should work towards that are in line with Serving Our Public 4.0 and their peer libraries that will help them meet their mission.

Category	Goal
Funding	<ul style="list-style-type: none">• Keep levying at the appropriate amount and capture new growth
Staffing	<ul style="list-style-type: none">• Increase % of budget spent on personnel to meet 50% target
Library Users	<ul style="list-style-type: none">• Increase cardholders from 8% to 50%• Increase annual visits to 24,000
Collections	<ul style="list-style-type: none">• Increase spending for collections to 8%• Increase circulation to 75,000 checkouts
Services	<ul style="list-style-type: none">• Consider increasing available public internet stations• Increase programming across all age groups for live and passive programming

Short Term Recommendations

Some of the goals suggested are ambitious and will not be achieved for several years even with very diligent efforts. Here are some quick wins that can help improve the library's scores.

- Implement National Change of Address (NCOA) with SWAN and eliminate library card expiration dates
- Implement auto renewals on checkouts
- Eliminate overdue fines
- Do a campaign for library card sign ups
- Reach out to schools to set-up automatic library card sign-ups during school registration
- Review weekly holds report and implement a holds to copy ration purchasing plan
- Start offering passive programming (e.g. coloring sheets for kids, puzzles in the adult area, a scavenger hunt, or an exhibit with art from local schools)
- Review if people are being turned away for computers to help assess what things could be keeping the usage numbers low
- Review computers and internet speed. Do a campaign to alert people in the community that the library has free wifi and internet

Data Collection Goals & Recommendations

In addition to the goals and recommendations for the different categories reviewed, the library should implement stronger data collection practices to help with reviewing numbers in the future. I have created a sample worksheet that can be used to track numbers and am available to sit down with the library director to go over how to implement it. The director can set up a time for me to sit down with them if this is desired. The worksheet is included in the appendices.













- Start collection IPLAR Stats monthly in one spreadsheet
- Set up a meeting with SWAN staff to review what data and reports are available to make collecting data easier for staff
- Keep a Data log of what data is collected from where when doing IPLAR













Maywood By the Numbers

All Maywood specific numbers will be highlighted in yellow

Maywood Snapshot

Here is an overview of how Maywood is doing compared to its peers.
 Rankings are out of the 13 libraries reviewed and based on the most recent IPLAR data.

Category	Ranking (out of 13)	 Top 34%	 Mid 33%	 Bottom 33%
Funding				
Funding Overall	7			
Funding Per Capita	9			
Funding for Collections	12			
Staffing				
Total FTE	8			
Staffing Per Capita	9			
Staffing Per Square Foot	12			
Funding for Staffing	11			
Library Users				
Card Holders (Total & Per Capita)	13			
Library Visitors (Total & Per Capita)	13			

Category	Ranking (out of 13)	 Top 34%	 Mid 33%	 Bottom 33%
Collections				
Physical Collection Holdings	12			
Downloadable Collection Holdings	3			
Physical Holdings Per Sq. Ft.	13			
Circulation (Physical, Downloadable, Combined, and Per Capita)	13			
Interlibrary Loan Items Sent & Received	13			
Services				
Programming	12			
Average Attendance Per Program	7			
Technology Availability	11			
Computer and Technology Usage	12		12	

Funding

Maywood is ranked 5 out of the 12 peer libraries in terms of funding per capita. Removing the highest and lowest per capita expenditures, the average funding received is \$75.82. Based on budget size compared to the population, Maywood is in a solid place to be able to offer core services to its population, but could look at a funding increase to better meet needs. Capturing new growth when levying and ensuring all funding (including PPRT) that should be available is being received.

\$39.24

\$73.75

\$75.82

\$191.96

Lowest

Maywood

Average

Highest

In Serving Our Public 4.0, the recommendation for libraries is to spend 8-12% of their operating budget on collections. For the past decade, Maywood has ranked lowest or 2nd lowest in terms of percent spent on collections. In 2023, Maywood spent 3% of the operating budget on collections.

3%

8%

14%

Lowest

Average

Highest



Goal: Increase collection spending to 8%

Staffing

Maywood is spending about 10% less on staffing as compared to the overall budget than many of its peers. Libraries should aim to spend 50-80% of their operating budget on wages and benefits. Historically, Maywood has spent below the target.

32%

Lowest

39%

Maywood

50%

Low Target

68%

Highest

80%

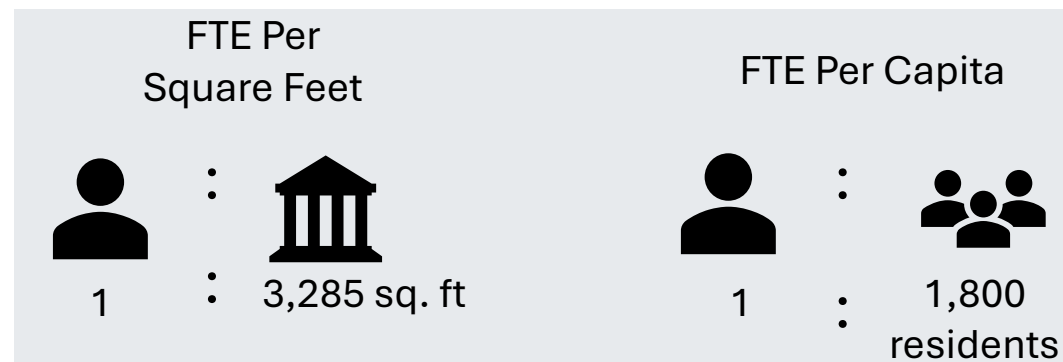
High Target



Goal: Increase spending on wages and benefits to meet 50% of operating budget.

Staffing

With a 43,000 square foot building, Maywood comes in 2nd lowest in terms of number of full-time equivalents (FTEs) per square foot and is also in the bottom half of its peers in terms of FTE per capita. There are more square feet to cover for a fewer number of staff compared to peer libraries. Depending on where service points are, it may be necessary to shift or increase staffing in order to meet patron demands if library visitors starts to increase. There is not a specific number of FTE per square footage recommended in recent Serving Our Public, but looking at peers will help Maywood determine appropriate levels. Maywood also sees a high ratio of FTEs to total residents. Again, as overall usage numbers are still lower, this should not be an issue until usage starts to increase.

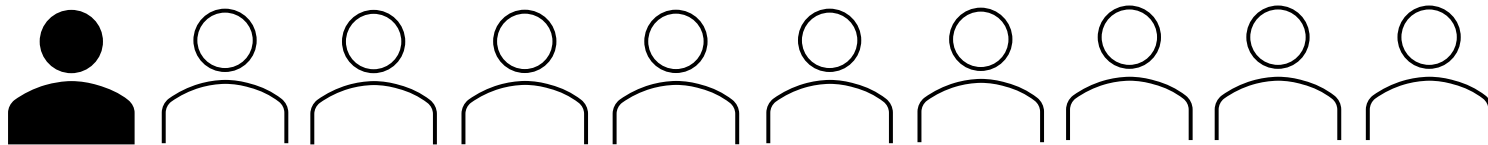


Library Users

Compared to its peers, Maywood is ranked last in terms of registered card holders. Almost every library took a hit during COVID on library card numbers, but Maywood took the biggest hit and has not shown any marked improvement in this area. Libraries should aim for half their community to have library cards.



This is the top area for Maywood to focus on as it will feed into improving every other category.



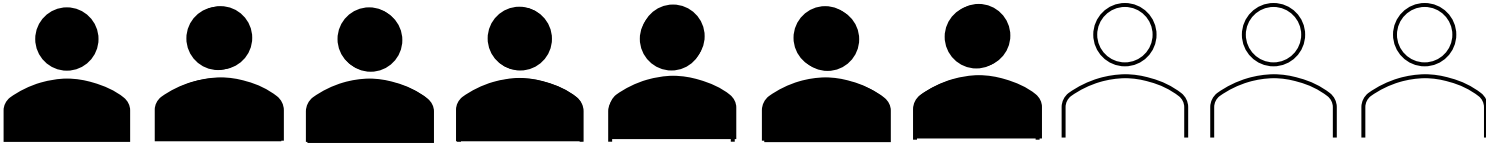
1,768 card holders or 8% of Community



Goal: Increase library card holders to 50% of community.

Library Visitors

Compared to its peers, Maywood is ranked last in terms of library visitors. Every library took a hit during COVID on visitors Maywood took the biggest hit being closed as long as they were and is still well below comparable libraries. Libraries, at a minimum, should have annual visits matching their population. Most libraries are much higher and Maywood's peers have anywhere from a 1.7 to 4.9 per capita visits. High performing libraries typically see 8-10 annual per capita visits which would look like 192,000 to 240,000 visitors annually.



17,239 annual visitors or .7 per capita



Goal: Increase library visits to 1.0 per capita or 24,000 visitors

Collections

In looking at number of items owned and circulation, we reviewed both physical and Downloadable items and looked at how the numbers compared to other libraries from a per capita and per square foot perspective. Almost across the board, Maywood has the lowest numbers as it relates to collection size and usage. After card holder rates, this is the second most important area for Maywood to focus onto increase relevancy for their community.

Collections– Items Owned

Rather than looking at how Maywood stacked up in terms of number of items per capita, we looked at how much space was available for the physical collections and compared based on building square footage. Maywood was lowest at .9 per square foot. Most libraries average 2-3 items per square foot. Maywood’s collection is significantly smaller than its peer libraries and is something that should be investigated further.

Maywood scored well above the average and was 2nd highest in terms of Downloadable holdings. There do appear to be some data inconsistencies in Maywood’s IPLAR reporting from 2017-2022 and Kankakee also has what appears to be a data error in 2023. Maywood is in line with its peers in offering a solid Downloadable collection.

Physical Items Per Square Foot			Downloadable Items Per Capita			
.9	3.0	4.5	2.1	6	7.5	13.2
Lowest	Avg.	Highest	Lowest	Avg.	Maywood	Highest

Collections– Circulation

Maywood’s Circulation has always trended low compared to its peers as shown in the Peer to Peer Comparison section of this report, but since the pandemic, circulation has not increased back up the way others have and Maywood continues to rank last compared to peers. This could be due to the low cardholder rate that Maywood has at the moment or the reduction in hours that happened during the pandemic.



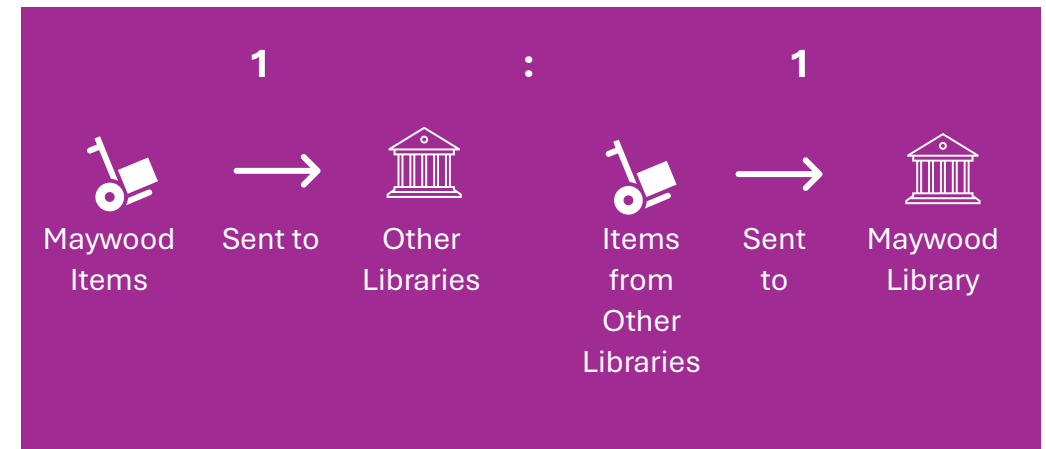
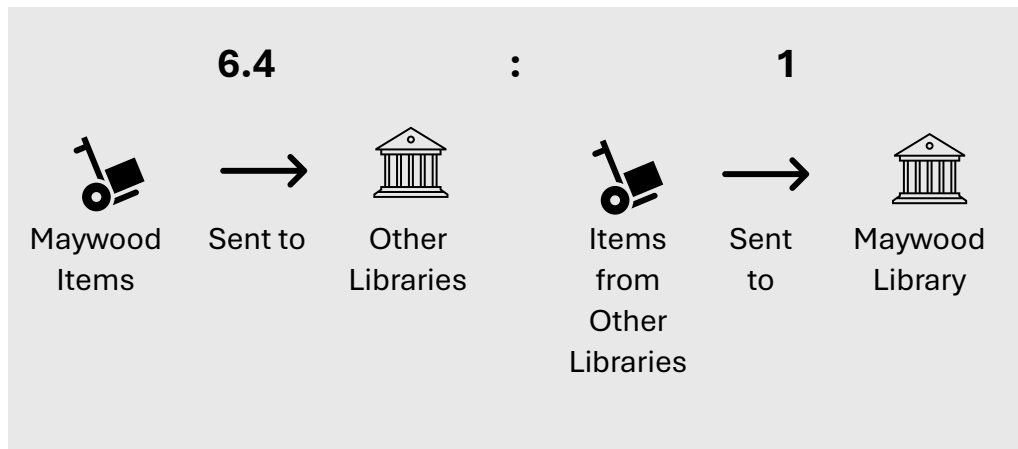
14,948 Checkouts or .6 Per Capita



Goal: Increase annual checkouts to 75,000 or 3 checkouts per resident

Collections– Interlibrary Loan

Most libraries aim for a 1:1 ratio of items sent to other libraries and items received from other libraries. Being part of a consortium means more resource sharing. Maywood, despite its smaller collection size, is doing its part to share items with other libraries in SWAN. However, the number of items requested is significantly lower than items sent. Overall, because of the collection size, Maywood’s total ILLs is significantly lower than most of its peers.



Increase ratio of items sent to Items received from 6.4:1 to 1:1 and increase overall ILLs

Services

When looking at the library's effectiveness, two key metrics are programming and internet usage. Most people will also do other things when visiting the library and this is a great way to encourage people to use other services.

By leveraging one area that people are coming in to the library for, you can also use this as an opportunity to highlight other areas. For example, having a cart of popular books and movies for parents when they bring their children to storytime will drive checkouts.

Services– Programming

Programming typically accounts for 2-3% of the operating budget and generally sees anywhere from .5 to 1.5 patron engagement per capita. Maywood is not yet hitting .5 but is halfway there. Based on Maywood's numbers, you are on the low end of average for your peer libraries and are offering programs of interest to your patrons based on your average program attendance, but could look at offering more programs and at adding passive programming that would not take as much staff effort. With a focus on increasing programming, you can also leverage an increase in checkouts by putting up displays and focusing on topics of interest to highlight during programs.

Maywood averages 13 attendees per program compared to 17 Attendees at Peer Libraries



3,624 Program Attendees or .2 Per Capita

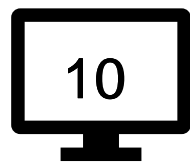


Goal: Increase program attendance to 12,000 or .5 Per Capita

Services– Internet Usage

Looking at the past decade, Maywood has typically seen low numbers in terms of total computer usage. They are in the bottom third of their peers in terms of internet and wifi sessions. They are also in the bottom quarter for total number of internet computers available at 15 computers. Most libraries have reduced their overall public internet computers in the last decade, but Maywood is lower than over 75% of its peers. What is even more surprising is that where many libraries saw a dramatic increase in wifi usage during and after the pandemic, Maywood did not see a similar increase.

Public Internet Stations



Lowest



Average



Highest



8,741 internet and wifi sessions or .4 per capita



Goal: Review Public Internet and Wifi Usage to determine why the usage is low



Goal: Increase annual technology usage to 26,000 sessions or 1.1 Per Capita

Library Peers Comparison

Library Peers Comparison

The comparative analysis across peer libraries reveals both challenges and opportunities for Maywood Public Library District. **In funding**, while Maywood maintains a solid total budget (\$1.74M in 2023), its allocation patterns differ significantly from peers, particularly in collection spending (3% versus peer average of 8-14%) and staffing expenditures (39% versus recommended 50-80%).

Staffing metrics show Maywood operating at 13 FTE in 2023, marking a recovery from significant fluctuations, particularly a low of 4 FTE in 2021. However, the library's staffing expenditure remains below optimal levels compared to peer institutions, potentially impacting service delivery and program implementation.

Collection statistics indicate a critical area for improvement, with Maywood consistently ranking lowest among peers in both physical and digital holdings. This correlates with lower circulation rates and limited collection spending, suggesting a direct link between investment and community engagement.

User engagement metrics highlight substantial growth potential, with only 8% cardholder penetration compared to much higher rates among peer libraries. Library visitor numbers and program attendance (0.2 per capita in 2023) also lag behind peer averages, indicating opportunities for community outreach and engagement enhancement.

Service delivery comparisons demonstrate that while Maywood offers core services, its programming attendance and technology usage rates fall below peer benchmarks. This suggests a need for service expansion and modernization to align with community needs and peer library standards.

These comparative metrics provide clear direction for strategic improvements and resource allocation to enhance Maywood's community impact and service effectiveness.

Funding

- Total Funding
- Funding Per Capita
- Collection Expenditures

Total Funding

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	\$942,893	\$965,297	\$984,612	\$1,003,881	\$1,014,542	\$899,734	\$992,154	\$975,688	\$972,114	\$973,017
Freeport	\$1,197,000	\$1,179,928	\$1,177,140	\$1,029,897	\$1,076,480	\$1,073,399	\$1,067,615	\$1,063,759	\$1,112,740	\$1,112,285
Blue Island	\$1,505,707	\$1,429,016	\$316,637	\$1,520,234	\$1,190,770	\$1,140,474	\$1,344,788	\$1,295,293	\$1,408,774	\$1,429,897
Hillside	\$954,719	\$957,048	\$1,056,175	\$1,148,907	\$1,105,880	\$1,226,457	\$1,309,270	\$1,343,445	\$1,519,683	\$1,597,081
Illinois Prairie	\$1,170,002	\$1,180,468	\$1,205,459	\$1,238,192	\$1,261,897	\$1,323,786	\$1,420,447	\$1,445,317	\$1,491,433	\$1,625,305
Reddick	\$1,211,054	\$1,163,812	\$1,177,313	\$1,188,849	\$1,198,599	\$1,348,558	\$1,369,317	\$1,499,786	\$1,584,430	\$1,689,420
Maywood	\$1,714,270	\$1,591,219	\$1,517,222	\$1,381,024	\$1,326,280	\$1,289,885	\$1,319,041	\$1,316,457	\$1,520,296	\$1,738,170
Yorkville	\$813,954	\$800,750	\$755,035	\$740,296	\$765,966	\$837,009	\$1,690,233	\$1,749,406	\$1,704,910	\$1,844,257
Lemont	\$1,580,792	\$1,617,596	\$1,725,831	\$1,796,445	\$1,570,970	\$1,710,774	\$1,476,461	\$1,526,059	\$1,524,426	\$1,960,797
Kankakee	\$1,790,506	\$1,884,942	\$1,833,231	\$1,820,012	\$1,817,015	\$1,841,680	\$1,961,205	\$1,997,197	\$1,963,474	\$1,989,023
Alpha Park	\$1,362,404	\$1,353,900	\$1,309,083	\$1,329,599	\$1,836,754	\$1,061,146	\$1,296,445	\$1,314,012	\$1,578,559	\$2,073,854
Woodstock	\$1,464,557	\$1,520,765	\$1,568,733	\$1,560,163	\$1,538,748	\$1,649,498	\$1,862,560	\$1,935,169	\$1,974,500	\$2,074,400
Elmwood Park	\$1,929,515	\$1,686,245	\$1,542,556	\$1,587,045	\$1,590,982	\$1,621,732	\$1,718,049	\$1,660,480	\$2,023,900	\$2,095,373

Per Capita Funding

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	\$38.03	\$38.93	\$39.71	\$40.49	\$40.92	\$36.29	\$40.01	\$39.35	\$39.20	\$39.24
Freeport	\$49.93	\$49.22	\$49.10	\$42.96	\$44.90	\$44.78	\$44.53	\$44.37	\$46.42	\$46.40
Blue Island	\$66.75	\$63.35	\$14.04	\$67.39	\$52.79	\$50.56	\$59.61	\$57.42	\$62.45	\$63.39
Reddick	\$50.55	\$48.58	\$49.14	\$49.62	\$50.03	\$56.29	\$57.15	\$62.60	\$66.13	\$70.52
Maywood	\$72.74	\$67.52	\$64.38	\$58.60	\$56.27	\$54.73	\$55.97	\$55.86	\$64.51	\$73.75
Illinois Prairie	\$54.47	\$54.95	\$56.12	\$57.64	\$58.74	\$61.63	\$66.13	\$67.28	\$69.43	\$75.66
Woodstock	\$57.14	\$59.34	\$61.21	\$60.87	\$60.04	\$64.36	\$72.67	\$75.50	\$77.04	\$80.94
Kankakee	\$74.44	\$78.37	\$76.22	\$75.67	\$75.55	\$76.57	\$81.54	\$83.04	\$81.63	\$82.70
Lemont	\$68.19	\$69.78	\$74.45	\$77.49	\$67.77	\$73.80	\$63.69	\$65.83	\$65.76	\$84.58
Alpha Park	\$55.84	\$55.49	\$53.66	\$54.50	\$75.29	\$43.49	\$53.14	\$53.86	\$64.70	\$85.00
Elmwood Park	\$78.69	\$68.77	\$62.91	\$64.72	\$64.88	\$66.14	\$70.06	\$67.72	\$82.54	\$85.45
Yorkville	\$37.80	\$37.19	\$35.06	\$34.38	\$35.57	\$38.87	\$78.50	\$81.24	\$79.18	\$85.65
Hillside	\$114.75	\$115.03	\$126.94	\$138.09	\$132.92	\$147.41	\$157.36	\$161.47	\$182.65	\$191.96

Funding-- % of Collection Spending Compared to Overall Expenditures

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Yorkville	5%	7%	5%	6%	7%	6%	8%	8%	4%	3%
Maywood	3%	3%	3%	3%	3%	4%	4%	4%	4%	3%
Blue Island	9%	8%	7%	6%	7%	5%	4%	4%	5%	5%
Kankakee	8%	5%	6%	5%	6%	6%	5%	6%	6%	5%
Reddick	12%	12%	9%	9%	7%	7%	7%	6%	6%	6%
Melrose Park	7%	7%	7%	8%	6%	7%	5%	7%	5%	7%
Lemont	12%	12%	13%	11%	10%	11%	12%	11%	10%	8%
Freeport	11%	13%	14%	12%	11%	14%	9%	9%	9%	8%
Elmwood Park	9%	10%	9%	10%	10%	9%	9%	7%	10%	8%
Alpha Park	13%	14%	13%	12%	10%	13%	10%	10%	8%	9%
Hillside	10%	12%	9%	10%	10%	10%	11%	10%	9%	9%
Illinois Prairie	8%	12%	11%	14%	10%	11%	12%	12%	11%	11%
Woodstock	14%	13%	13%	13%	12%	11%	10%	13%	13%	14%

Staffing

- Total Staffing by FTE
- Staffing Per Capita
- Staffing Per Square Foot
- Staffing Expenditures

Total Staffing (FTE)

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	17	16	17	15	13	12	14	10	10	10
Hillside	13	10	10	9	9	10	11	10	10	10
Yorkville	12	13	12	12	12	8	12	11	12	12
Illinois Prairie	9	9	9	9	10	10	11	11	12	12
Freeport	17	16	13	12	13	9	12	12	12	13
Maywood	16	16	8	8	8	9	7	4	8	13
Reddick	12	13	14	15	15	15	16	14	14	13
Elmwood Park	21	22	22	21	21	22	19	19	20	15
Blue Island	19	18	22	21	21	22	24	20	18	17

Per Capita Staffing (FTE)

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	1,450	1,526	1,468	1,606	1,948	2,128	1,771	2,588	2,436	2,548
Yorkville	1,794	1,706	1,840	1,840	1,780	2,658	1,780	1,926	1,828	1,872
Freeport	1,372	1,527	1,798	1,944	1,854	2,694	2,079	1,998	1,998	1,844
Reddick	1,920	1,818	1,746	1,647	1,568	1,638	1,481	1,724	1,699	1,811
Maywood	1,459	1,512	3,061	2,950	2,968	2,725	3,305	5,748	2,931	1,800
Illinois Prairie	2,266	2,266	2,455	2,455	2,065	2,065	1,904	1,904	1,805	1,798
Elmwood Park	1,187	1,129	1,122	1,170	1,159	1,133	1,302	1,295	1,246	1,594
Blue Island	1,204	1,232	1,008	1,095	1,053	1,036	958	1,146	1,227	1,354
Woodstock	1,345	1,344	1,364	1,406	1,406	1,394	1,347	1,501	1,349	1,283
Lemont	1,478	1,456	1,441	1,324	1,521	1,594	1,488	1,353	1,229	1,240
Kankakee	824	658	1,094	831	824	943	927	1,057	1,101	1,040
Alpha Park	1,276	1,215	1,216	1,379	1,357	1,359	1,344	1,191	1,235	965
Hillside	654	839	799	895	895	852	781	817	827	808

Staffing (FTE) Per Square Foot

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Yorkville	3.333	3.168	3.419	3.419	3.306	4.938	3.306	3.578	3.396	3.478
Mavwood	2.663	2.759	5.584	5.382	5.416	4.971	6.031	10.488	5.348	3.285
Freeport	2,403	2,675	3,151	3,406	3,248	4,719	3,643	3,500	3,500	3,231
Elmwood Park	1,889	1,796	1,784	1,861	1,844	1,801	2,071	2,059	1,982	2,536
Woodstock	2,283	2,280	2,315	2,385	2,385	2,366	2,285	2,546	2,289	2,177
Illinois Prairie	2,621	2,621	2,840	2,840	2,389	2,389	2,203	2,203	2,088	2,079
Kankakee	1,384	1,105	1,836	1,394	1,384	1,583	1,555	1,774	1,849	1,746
Reddick	1,630	1,544	1,482	1,398	1,331	1,390	1,257	1,463	1,442	1,537
Blue Island	1,227	1,256	1,027	1,116	1,073	1,056	976	1,169	1,251	1,381

Staffing-- % of Salaries & Benefits to Overall Budget

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Illinois Prairie	37%	33%	30%	28%	33%	33%	33%	36%	34%	32%
Yorkville	77%	73%	74%	73%	71%	66%	38%	35%	34%	34%
Maywood	51%	36%	36%	42%	46%	51%	45%	14%	37%	39%
Reddick	49%	52%	52%	56%	58%	49%	50%	46%	45%	42%
Hillside	59%	60%	57%	51%	47%	53%	50%	48%	44%	46%
Alpha Park	57%	60%	67%	62%	47%	84%	70%	69%	56%	46%
Elmwood Park	54%	58%	66%	69%	75%	74%	71%	70%	57%	56%
Freeport	68%	60%	57%	61%	67%	69%	62%	61%	57%	59%
Kankakee	52%	49%	51%	53%	50%	50%	52%	45%	53%	62%

Library Users

- Cardholders
- Library Visitors

Library Users– Cardholders

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	15,995	15,099	14,112	13,978	13,878	13,455	9,944	9,944	1,133	1,768
Kankakee	14,239	8,772	6,424	5,681	4,639	4,579	3,737	8,357	5,936	3,133
Hillside	5,918	5,774	5,244	5,583	5,112	2,455	3,786	3,795	3,204	3,366
Blue Island	13,535	14,593	13,117	14,507	15,439	13,833	14,345	4,388	3,894	3,562
Elmwood Park	14,283	13,741	12,560	13,528	13,225	13,578	6,228	6,605	4,312	4,170
Illinois Prairie	4,577	4,516	4,249	4,021	6,977	7,384	7,372	6,650	4,017	4,257
Yorkville	7,507	7,322	7,160	6,309	6,380	6,592	5,623	4,509	4,463	4,788
Reddick	7,694	8,175	7,767	5,086	5,016	7,859	7,114	7,443	5,263	4,917
Lemont	8,394	12,320	13,143	13,806	14,817	15,536	9,453	9,109	6,615	6,712
Melrose Park	10,739	10,098	10,659	10,423	11,000	9,636	3,349	2,390	1,737	6,745
Alpha Park	9,297	9,114	10,192	10,186	9,370	9,478	8,603	7,578	7,933	8,670
Freeport	14,347	14,265	13,572	7,949	12,474	13,064	13,886	10,424	9,800	9,472
Woodstock	14,346	14,640	14,756	14,185	14,090	14,298	14,370	14,029	14,344	14,899

Library Users– Cardholders Per Capita

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	68%	64%	60%	59%	59%	57%	42%	42%	5%	8%
Kankakee	59%	36%	27%	24%	19%	19%	16%	35%	25%	13%
Blue Island	60%	65%	58%	64%	68%	61%	64%	19%	17%	16%
Elmwood Park	58%	56%	51%	55%	54%	55%	25%	27%	18%	17%
Illinois Prairie	21%	21%	20%	19%	32%	34%	34%	31%	19%	20%
Reddick	32%	34%	32%	21%	21%	33%	30%	31%	22%	21%
Yorkville	35%	34%	33%	29%	30%	31%	26%	21%	21%	22%
Melrose Park	43%	41%	43%	42%	44%	39%	14%	10%	7%	27%
Lemont	36%	53%	57%	60%	64%	67%	41%	39%	29%	29%
Alpha Park	38%	37%	42%	42%	38%	39%	35%	31%	33%	36%
Freeport	60%	60%	57%	33%	52%	54%	58%	43%	41%	40%
Hillside	71%	69%	63%	67%	61%	30%	46%	46%	39%	40%
Woodstock	56%	57%	58%	55%	55%	56%	56%	55%	56%	58%

Library Users– Annual Visitors

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	84,526	104,704	79,862	72,699	73,113	70,349	61,751	-	-	17,239
Hillside	38,200	31,500	32,760	26,575	22,311	20,109	-	10,937	19,391	28,334
Melrose Park	212,533	198,151	189,943	146,426	137,827	135,176	72,951	29,413	34,580	42,512
Reddick	140,723	111,212	106,929	87,856	78,862	87,194	76,653	14,824	47,363	54,199
Alpha Park	155,442	143,364	144,093	141,855	138,125	130,097	70,864	40,678	49,928	62,755
Yorkville	75,139	76,102	77,186	71,185	73,690	68,400	65,289	30,523	55,531	63,405
Illinois Prairie	7,039	6,240	7,904	49,764	45,916	74,428	47,956	48,885	58,888	66,528
Blue Island	193,272	163,968	88,162	174,459	219,333	233,184	117,019	41,942	58,411	67,208
Kankakee	206,237	198,719	200,792	201,799	173,040	171,077	176,622	43,328	42,082	68,277
Elmwood Park	221,329	200,010	192,000	191,753	146,336	142,000	103,128	30,234	61,968	79,269
Freeport	190,450	186,292	183,964	157,744	146,114	128,198	117,633	44,003	52,730	105,000
Lemont	-	170,000	-	-	112,301	112,921	82,814	89,536	88,807	105,120
Woodstock	232,641	219,572	214,587	219,424	-	-	134,498	-	-	124,726

Library Users– Visitors Per Capita

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	3.6	4.4	3.4	3.1	3.1	3.0	2.6	0.0	0.0	0.7
Melrose Park	8.6	8.0	7.7	5.9	5.6	5.5	2.9	1.2	1.4	1.7
Reddick	5.9	4.6	4.5	3.7	3.3	3.6	3.2	0.6	2.0	2.3
Alpha Park	6.4	5.9	5.9	5.8	5.7	5.3	2.9	1.7	2.0	2.6
Kankakee	8.6	8.3	8.3	8.4	7.2	7.1	7.3	1.8	1.7	2.8
Yorkville	3.5	3.5	3.6	3.3	3.4	3.2	3.0	1.4	2.6	2.9
Blue Island	8.6	7.3	3.9	7.7	9.7	10.3	5.2	1.9	2.6	3.0
Illinois Prairie	0.3	0.3	0.4	2.3	2.1	3.5	2.2	2.3	2.7	3.1
Elmwood Park	9.0	8.2	7.8	7.8	6.0	5.8	4.2	1.2	2.5	3.2
Hillside	4.6	3.8	3.9	3.2	2.7	2.4	0.0	1.3	2.3	3.4
Freeport	7.9	7.8	7.7	6.6	6.1	5.3	4.9	1.8	2.2	4.4
Lemont	0.0	7.3	0.0	0.0	4.8	4.9	3.6	3.9	3.8	4.5
Woodstock	9.1	8.6	8.4	8.6	0.0	0.0	5.2	0.0	0.0	4.9

Collections

- Collection Holdings for Physical and Downloadables
- Circulation for Physical and Downloadables
- Interlibrary Loan Sent and Received

Collections– Physical Collection Holdings

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	55,796	53,649	54,227	41,739	33,121	30,357	23,934	24,628	27,714	22,462
Maywood	84,752	82,711	80,821	77,988	76,982	73,188	64,772	65,730	44,339	38,726
Hillside	65,859	63,700	60,279	60,166	58,993	60,644	57,404	59,996	54,273	50,928
Reddick	70,479	71,866	70,251	64,047	49,358	59,492	60,220	63,159	62,967	64,009
Lemont	101,463	93,992	87,757	81,866	83,613	77,781	68,725	67,807	69,759	66,299
Elmwood Park	111,704	144,409	104,652	97,601	95,158	123,260	88,140	85,555	76,981	77,040
Yorkville	57,244	58,436	58,930	59,621	61,693	60,373	69,352	74,335	78,270	77,485
Illinois Prairie	122,782	130,086	128,853	125,537	126,802	124,484	101,429	97,015	91,802	79,179
Kankakee	99,527	97,023	94,565	92,091	89,765	90,860	87,849	78,668	73,926	81,253
Blue Island	127,258	114,924	91,684	103,515	89,475	85,764	86,806	86,290	89,570	86,100
Alpha Park	92,888	97,375	95,555	98,146	95,950	103,449	95,365	94,044	93,991	91,504
Freeport	136,999	143,932	135,519	131,146	135,343	134,133	129,006	133,826	118,757	110,901
Woodstock	138,324	142,103	145,645	146,056	151,843	154,472	162,161	164,773	167,910	165,391

Collections– Physical Collection Holdings Per Square Foot

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	2.0	1.9	1.9	1.8	1.8	1.7	1.5	1.5	1.0	0.9
Yorkville	1.4	1.5	1.5	1.5	1.5	1.5	1.7	1.9	2.0	1.9
Elmwood Park	2.9	3.7	2.7	2.5	2.4	3.2	2.3	2.2	2.0	2.0
Kankakee	2.5	2.4	2.3	2.3	2.2	2.3	2.2	1.9	1.8	2.0
Melrose Park	5.4	5.2	5.2	4.0	3.2	2.9	2.3	2.4	2.7	2.2
Freeport	3.3	3.4	3.2	3.1	3.2	3.2	3.1	3.2	2.8	2.6
Lemont	4.1	3.8	3.6	3.3	3.4	3.2	2.8	2.8	2.8	2.7
Reddick	3.5	3.5	3.5	3.1	2.4	2.9	3.0	3.1	3.1	3.1
Illinois Prairie	4.9	5.2	5.2	5.1	5.1	5.0	4.1	3.9	3.7	3.2
Blue Island	5.5	5.0	4.0	4.5	3.9	3.7	3.8	3.8	3.9	3.7
Woodstock	3.2	3.3	3.3	3.4	3.5	3.6	3.7	3.8	3.9	3.8
Hillside	5.1	4.9	4.6	4.6	4.5	4.7	4.4	4.6	4.2	3.9
Alpha Park	4.5	4.7	4.6	4.8	4.7	5.0	4.6	4.6	4.6	4.5

Collections- Total Physical Circulation

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	72,625	47,826	41,526	32,609	42,768	44,317	26,293	-	9,163	14,948
Melrose Park	78,735	117,641	85,002	73,450	63,326	49,450	30,602	23,455	24,913	26,177
Hillside	76,425	63,539	53,877	41,564	42,504	46,056	37,149	31,227	23,630	28,315
Blue Island	206,127	149,917	84,345	101,547	75,278	90,155	67,217	32,110	41,338	46,026
Kankakee	176,093	112,788	108,373	99,283	92,829	109,884	92,457	43,571	60,136	58,570
Freeport	232,060	218,152	194,940	172,889	157,057	157,311	89,022	62,509	85,971	100,430
Yorkville	106,513	102,100	92,881	72,995	86,896	91,437	77,519	65,275	97,112	103,499
Reddick	160,750	139,424	153,651	157,099	157,463	150,157	85,506	59,651	110,897	122,580
Illinois Prairie	95,472	92,859	90,552	132,692	92,742	102,727	68,164	96,122	114,749	135,217
Alpha Park	241,705	237,229	207,824	230,374	235,734	221,947	145,641	110,087	118,413	142,919
Elmwood Park	224,852	199,565	179,311	210,443	199,970	182,917	145,938	106,975	145,784	149,098
Lemont	153,682	158,189	158,498	157,387	157,853	152,755	128,506	145,302	210,934	217,298
Woodstock	337,634	342,904	332,186	322,352	310,370	324,837	258,341	141,238	211,328	231,495

Collections– Physical Circulation Per Capita

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	2.6	1.6	1.5	1.4	1.4	1.4	1.1	0.0	0.4	0.5
Melrose Park	2.9	2.8	2.5	1.7	1.6	1.5	0.9	0.8	0.8	0.8
Blue Island	9.1	6.6	4.1	4.5	3.3	4.0	2.9	1.0	1.6	1.8
Kankakee	7.3	2.3	4.5	4.0	3.7	3.6	3.6	1.9	2.2	2.4
Hillside	9.4	7.6	6.3	4.8	4.3	5.5	3.9	3.2	2.5	2.9
Freeport	9.7	9.1	8.1	7.2	7.0	6.2	3.7	2.6	3.0	3.6
Yorkville	4.9	4.5	4.3	3.4	3.5	3.7	3.6	3.0	3.8	3.9
Reddick	7.0	6.4	6.4	6.6	7.1	6.3	4.2	2.5	4.0	4.5
Alpha Park	8.3	8.1	8.6	8.7	8.9	7.6	4.6	4.1	4.2	5.3
Illinois Prairie	4.4	4.3	4.2	4.2	4.3	4.8	3.2	4.5	4.7	5.3
Elmwood Park	9.2	8.1	7.3	8.3	7.8	7.5	5.9	4.4	5.2	5.3
Woodstock	13.2	12.8	13.0	12.6	12.1	11.8	8.9	5.5	6.4	6.8
Lemont	7.0	6.5	7.7	6.0	6.8	6.6	5.5	6.3	7.5	7.5

Collections– Downloadable Holdings

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Freeport	14,507	41,251	54,457	68,303	72,850	35,719	37,510	45,023	53,290	50,857
Lemont	17,074	22,724	42,274	51,366	34,929	32,278	42,341	68,905	52,366	55,152
Woodstock	45,431	48,108	49,363	49,685	45,166	45,978	58,130	61,871	67,181	78,290
Hillside	612	627	2,573	2,573	4,501	4,969	3,597	78,954	98,567	109,784
Elmwood Park	12,740	33,620	47,664	56,144	61,380	89,686	128,860	121,945	115,236	115,432
Alpha Park	6,300	4,677	7,155	8,356	9,334	13,005	113,496	92,289	90,763	124,775
Illinois Prairie	8,505	5,665	7,791	34,845	43,458	49,497	68,678	85,211	86,724	125,926
Blue Island	8,250	11,189	24,435	42,924	35,609	120,112	79,106	297,288	120,809	139,357
Melrose Park	6,519	21,618	31,549	44,876	52,993	58,656	78,114	84,106	94,799	143,865
Yorkville	21,244	22,117	34,556	46,443	63,396	81,837	85,661	120,005	133,670	151,287
Maywood	-	-	-	28,602	6,826	615,824	670,886	706,032	939,150	176,138
Reddick	17,474	25,783	50,067	34,614	36,547	38,431	66,291	77,026	144,625	176,434
Kankakee	12,052	22,176	26,390	67,469	71,884	86,519	137,934	140,380	126,681	809,745

Collections– Downloadable Holdings Per Capita

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Freeport	0.6	1.7	2.3	2.8	3.0	1.5	1.6	1.9	2.2	2.1
Lemont	0.7	1.0	1.8	2.2	1.5	1.4	1.8	3.0	2.3	2.4
Woodstock	1.8	1.9	1.9	1.9	1.8	1.8	2.3	2.4	2.6	3.1
Hillside	0.5	1.4	1.9	2.3	2.5	3.7	5.3	5.0	4.7	4.7
Elmwood Park	0.3	0.2	0.3	0.3	0.4	0.5	4.7	3.8	3.7	5.1
Alpha Park	0.3	0.9	1.3	1.8	2.1	2.4	3.2	3.4	3.8	5.8
Illinois Prairie	0.4	0.3	0.4	1.6	2.0	2.3	3.2	4.0	4.0	5.9
Blue Island	0.4	0.5	1.1	1.9	1.6	5.3	3.5	13.2	5.4	6.2
Melrose Park	1.0	1.0	1.6	2.2	2.9	3.8	4.0	5.6	6.2	7.0
Yorkville	0.7	1.1	2.1	1.4	1.5	1.6	2.8	3.2	6.0	7.4
Maywood	-	-	-	1.2	0.3	26.1	28.5	30.0	39.8	7.5
Reddick	0.1	0.1	0.3	0.3	0.5	0.6	0.4	9.5	11.8	13.2
Kankakee	0.5	0.9	1.1	2.8	3.0	3.6	5.7	5.8	5.3	33.7

Collections– Total Downloadable Circulation

	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	-	-	755	498	484	529	-	-	2,901
Hillside	1,212	1,433	1,316	1,222	1,428	2,382	2,813	3,077	3,842
Blue Island	-	-	19	4,550	3,752	4,921	7,586	5,619	4,951
Melrose Park	6,918	1,740	1,697	1,668	2,026	3,018	3,866	3,911	5,532
Kankakee	37,808	25,446	22,945	37,973	24,434	6,216	8,173	8,294	11,295
Freeport	7,564	9,669	9,473	9,341	8,580	10,941	13,289	14,246	13,222
Reddick	9,373	10,570	10,931	26,432	20,934	14,954	12,725	16,137	14,160
Alpha Park	6,440	10,371	2,175	19,971	10,772	14,738	18,497	15,823	14,196
Yorkville	5,432	8,001	10,181	10,858	11,432	15,671	16,965	16,337	18,859
Elmwood Park	105	100	8,025	8,500	9,587	16,619	18,043	18,271	19,203
Illinois Prairie	3,822	4,536	6,652	8,066	10,593	14,797	14,226	14,524	21,657
Lemont	15,776	17,381	18,838	22,120	24,812	24,303	27,863	37,504	43,612
Woodstock	13,583	17,250	18,028	20,772	23,473	28,955	27,888	48,024	57,175

Collections– Downloadable Circulation Per Capita

	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1
Blue Island	0.0	0.0	0.0	0.2	0.2	0.2	0.3	0.2	0.2
Melrose Park	0.3	0.1	0.1	0.1	0.1	0.1	0.2	0.2	0.2
Hillside	0.1	0.2	0.2	0.1	0.2	0.3	0.3	0.4	0.5
Kankakee	1.6	1.1	1.0	1.6	1.0	0.3	0.3	0.3	0.5
Freeport	0.3	0.4	0.4	0.4	0.4	0.5	0.6	0.6	0.6
Alpha Park	0.3	0.4	0.1	0.8	0.4	0.6	0.8	0.6	0.6
Reddick	0.4	0.4	0.5	1.1	0.9	0.6	0.5	0.7	0.6
Elmwood Park	0.0	0.0	0.3	0.3	0.4	0.7	0.7	0.7	0.8
Yorkville	0.3	0.4	0.5	0.5	0.5	0.7	0.8	0.8	0.9
Illinois Prairie	0.2	0.2	0.3	0.4	0.5	0.7	0.7	0.7	1.0
Lemont	0.7	0.7	0.8	1.0	1.1	1.0	1.2	1.6	1.9
Woodstock	0.5	0.7	0.7	0.8	0.9	1.1	1.1	1.9	2.2

Collections– Interlibrary Loan Sent to Other Libraries

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	7,012	5,601	6,018	7,937	9,068	8,512	6,191	-	3,726	4,820
Melrose Park	12,309	12,279	9,888	12,727	11,074	6,852	4,182	2,340	5,448	5,211
Yorkville	6,751	6,611	8,074	8,005	7,409	8,206	9,568	7,505	7,895	7,331
Illinois Prairie	2,721	3,090	6,832	3,386	2,731	2,769	5,605	8,266	8,026	7,517
Reddick	15,776	16,019	14,872	13,814	12,223	11,042	7,998	8,704	8,012	8,166
Elmwood Park	25,922	24,376	24,193	19,094	13,062	12,632	9,264	9,420	9,310	8,954
Hillside	14,479	12,761	11,927	15,598	11,753	11,937	12,179	10,633	11,903	10,595
Blue Island	29,134	23,527	12,095	19,636	16,677	16,630	14,414	8,788	22,854	11,781
Kankakee	14,782	16,123	13,148	19,683	11,089	12,563	11,991	7,435	10,256	12,039
Freeport	15,298	20,233	22,368	20,425	13,887	18,651	10,182	5,180	709	12,887
Woodstock	15,887	14,869	13,739	12,301	9,972	12,744	16,457	21,112	24,632	24,098
Lemont	27,212	29,551	29,982	26,252	27,704	27,676	20,555	28,491	27,904	25,274
Alpha Park	18,123	18,814	20,297	20,644	19,086	17,556	13,630	13,125	22,637	29,769

Collections– Interlibrary Loan Received From Other Libraries

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	3,018	1,443	1,711	1,695	1,349	1,447	1,173	-	594	755
Melrose										
Park	8,976	8,453	8,404	11,377	5,911	6,378	6,513	4,666	3,613	3,426
Hillside	9,252	6,930	6,656	4,009	3,982	3,714	2,689	3,440	2,641	3,549
Kankakee	10,567	7,613	12,907	10,541	11,493	7,559	7,655	4,060	5,981	4,423
Blue Island	24,752	22,464	13,811	16,557	15,413	15,726	10,676	4,755	10,302	7,041
Alpha Park	8,192	7,578	23,515	24,908	22,876	120,837	16,691	14,866	14,273	10,959
Elmwood										
Park	33,233	30,728	27,604	19,405	19,157	18,714	16,427	13,217	16,001	14,499
Freeport	20,751	25,334	24,516	20,222	21,405	20,300	5,005	158	304	15,246
Yorkville	12,781	21,293	16,201	13,032	13,213	14,020	14,079	15,655	15,894	15,951
Reddick	16,947	21,793	18,272	19,310	20,821	21,069	16,790	19,727	17,954	17,253
Illinois										
Prairie	6,007	6,118	6,613	6,377	6,574	7,592	12,165	19,207	18,978	18,776
Woodstock	23,255	23,184	22,597	19,123	15,023	17,913	15,852	20,052	21,102	21,694
Lemont	23,005	29,409	24,858	30,783	30,269	26,561	24,252	34,620	31,036	29,672

Collections– Interlibrary Loan Sent to Received Ratio

Ratios under 1 are net lenders meaning they send more than they receive. Ratios of over 1 are net borrowers meaning they get more than they send out. The goal is to be as close to 1 as possible.

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Maywood	0.6	0.3	0.3	0.2	0.1	0.2	0.2	0.0	0.2	0.2
Hillside	0.6	0.5	0.6	0.3	0.3	0.3	0.2	0.3	0.2	0.3
Kankakee	0.7	0.5	1.0	0.5	1.0	0.6	0.6	0.5	0.6	0.4
Alpha Park	0.5	0.4	1.2	1.2	1.2	6.9	1.2	1.1	0.6	0.4
Blue Island	0.8	1.0	1.1	0.8	0.9	0.9	0.7	0.5	0.5	0.6
Melrose Park	0.7	0.7	0.8	0.9	0.5	0.9	1.6	2.0	0.7	0.7
Woodstock	1.5	1.6	1.6	1.6	1.5	1.4	1.0	0.9	0.9	0.9
Lemont	0.8	1.0	0.8	1.2	1.1	1.0	1.2	1.2	1.1	1.2
Freeport	1.4	1.3	1.1	1.0	1.5	1.1	0.5	0.0	0.4	1.2
Elmwood Park	1.3	1.3	1.1	1.0	1.5	1.5	1.8	1.4	1.7	1.6
Reddick	1.1	1.4	1.2	1.4	1.7	1.9	2.1	2.3	2.2	2.1
Yorkville	1.9	3.2	2.0	1.6	1.8	1.7	1.5	2.1	2.0	2.2
Illinois Prairie	2.2	2.0	1.0	1.9	2.4	2.7	2.2	2.3	2.4	2.5

Services

- Programs
- Computer & Technology Usage

Services– Total Number of Programs Offered

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	216	173	243	261	188	145	93	12	0	18
Maywood	760	409	257	274	177	485	228	12	117	272
Woodstock	378	371	437	494	541	589	320	79	127	317
Hillside	234	287	285	191	363	267	175	145	138	352
Reddick	640	612	463	451	477	477	287	282	347	360
Elmwood Park	1246	1037	851	806	968	1089	677	187	378	373
Freeport	301	246	259	263	331	199	303	96	278	377
Kankakee	442	424	493	511	505	603	904	111	201	388
Blue Island	524	549	376	508	576	654	573	338	371	473
Alpha Park	488	346	441	442	418	399	564	142	171	501
Yorkville	312	315	393	457	493	379	394	174	389	562
Lemont	544	768	557	168	709	684	511	521	628	826
Illinois Prairie	160	131	125	121	193	346	339	34	470	846

Services– Total Program Attendance

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	4,883	5,657	3,939	4,447	4,488	2,310	1,731	146	-	330
Maywood	12,251	5,814	5,329	4,651	3,253	4,209	1,641	566	1,282	3,624
Woodstock	8,251	7,930	9,174	7,398	7,227	7,255	3,178	1,359	3,354	4,501
Hillside	2,375	5,479	8,715	4,267	2,575	1,714	1,333	276	1,442	4,699
Elmwood Park	17,322	15,637	12,343	12,840	14,974	14,412	12,302	2,119	5,856	5,437
Reddick	8,437	8,984	8,067	14,061	7,216	7,031	3,987	1,700	3,795	5,459
Blue Island	13,739	11,080	6,044	7,447	7,446	8,259	5,217	10,497	7,350	6,063
Alpha Park	9,816	9,786	10,905	11,519	9,774	13,202	9,372	4,728	4,078	7,827
Yorkville	5,028	5,170	7,296	6,831	7,407	5,245	6,131	2,035	7,733	8,132
Kankakee	36,161	40,825	37,651	24,324	24,863	23,584	24,182	4,798	5,037	8,664
Freeport	16,297	4,776	8,205	4,386	6,089	5,173	8,817	1,002	4,546	8,942
Illinois Prairie	995	791	458	867	882	3,475	5,123	1,073	4,334	16,057
Lemont	6,763	9,004	7,648	2,890	12,373	11,492	9,801	6,029	12,251	21,384

Services– Total Program Attendance Per Capita

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	0.2	0.2	0.2	0.2	0.2	0.1	0.1	0.0	0.0	0.0
Maywood	0.5	0.2	0.2	0.2	0.1	0.2	0.1	0.0	0.1	0.2
Woodstock	0.3	0.3	0.4	0.3	0.3	0.3	0.1	0.1	0.1	0.2
Elmwood Park	0.7	0.6	0.5	0.5	0.6	0.6	0.5	0.1	0.2	0.2
Reddick	0.4	0.4	0.3	0.6	0.3	0.3	0.2	0.1	0.2	0.2
Blue Island	0.6	0.5	0.3	0.3	0.3	0.4	0.2	0.5	0.3	0.3
Alpha Park	0.4	0.4	0.4	0.5	0.4	0.5	0.4	0.2	0.2	0.3
Kankakee	1.5	1.7	1.6	1.0	1.0	1.0	1.0	0.2	0.2	0.4
Freeport	0.7	0.2	0.3	0.2	0.3	0.2	0.4	0.0	0.2	0.4
Yorkville	0.2	0.2	0.3	0.3	0.3	0.2	0.3	0.1	0.4	0.4
Hillside	0.3	0.7	1.0	0.5	0.3	0.2	0.2	0.0	0.2	0.6
Illinois Prairie	0.0	0.0	0.0	0.0	0.0	0.2	0.2	0.0	0.2	0.7
Lemont	0.3	0.4	0.3	0.1	0.5	0.5	0.4	0.3	0.5	0.9

Services– Average Attendance Per Program

	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Blue Island	26	20	16	15	13	13	9	31	20	13
Maywood	16	14	21	17	18	9	7	47	11	13
Hillside	10	19	31	22	7	6	8	2	10	13
Woodstock	22	21	21	15	13	12	10	17	26	14
Yorkville	16	16	19	15	15	14	16	12	20	14
Elmwood Park	14	15	15	16	15	13	18	11	15	15
Reddick	13	15	17	31	15	15	14	6	11	15
Alpha Park	20	28	25	26	23	33	17	33	24	16
Melrose Park	23	33	16	17	24	16	19	12	-	18
Illinois Prairie	6	6	4	7	5	10	15	32	9	19
Kankakee	82	96	76	48	49	39	27	43	25	22
Freeport	54	19	32	17	18	26	29	10	16	24
Lemont	12	12	14	17	17	17	19	12	20	26

Services– Public Internet Computers Available

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Lemont	23	21	15	14	15	18	22	24	11	10
Hillside	26	26	29	23	22	22	27	27	24	12
Maywood	45	47	50	50	50	50	50	0	17	15
Alpha Park	26	29	29	29	37	37	39	22	22	16
Melrose Park	25	20	19	16	14	10	10	10	10	22
Freeport	50	51	50	50	45	35	27	27	27	27
Kankakee	43	43	43	43	43	28	28	28	28	28
Yorkville	36	36	39	39	37	37	37	34	33	30
Woodstock	38	38	44	56	54	54	44	44	34	34
Reddick	20	21	27	25	27	27	33	36	36	36
Elmwood Park	44	57	54	30	56	56	56	56	43	45
Illinois Prairie	16	16	20	19	34	47	47	47	47	47
Blue Island	58	58	44	41	41	45	41	40	40	47

Services– Internet Use

Includes public computer and wifi usage

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	47,177	41,905	42,039	31,244	23,956	19,994	15,811	3,515	4,804	4,562
Maywood	37,542	34,765	20,021	17,566	18,654	12,430	7,245	-	2,751	8,741
Illinois Prairie	2,991	2,990	2,163	3,551	5,507	5,805	16,460	6,694	8,446	10,535
Yorkville	40,000	45,000	40,000	7,116	3,573	4,734	4,433	4,751	8,821	10,944
Reddick	31,762	25,207	25,137	29,954	25,838	23,669	17,675	5,322	12,261	14,499
Freeport	50,565	52,823	49,958	39,729	33,336	28,791	13,916	10,616	14,621	16,085
Alpha Park	38,997	29,192	28,186	35,875	37,220	34,318	40,451	9,937	14,243	16,397
Blue Island	-	52,360	47,769	-	42,279	40,681	56,997	23,239	25,637	27,265
Woodstock	113,436	114,557	116,787	121,731	135,982	130,145	45,786	28,312	24,922	30,684
Kankakee	36,250	33,876	35,609	31,546	27,917	23,346	18,607	28,506	35,755	37,092
Lemont	19,628	12,459	14,768	13,746	17,948	25,710	41,909	37,707	40,101	41,587
Elmwood Park	23,215	27,998	28,469	38,480	36,914	141,602	124,760	58,045	84,045	90,609
Hillside	22,827	36,618	17,512	19,696	22,747	22,113	44,392	5,355	11,012	97,564

Services– Internet Use Per Capita

Includes public computer and wifi usage

Libraries	2013	2014	2015	2016	2017	2018	2020	2021	2022	2023
Melrose Park	1.9	1.7	1.7	1.3	1.0	0.8	0.6	0.1	0.2	0.2
Maywood	1.6	1.5	0.8	0.7	0.8	0.5	0.3	0.0	0.1	0.4
Illinois Prairie	0.1	0.1	0.1	0.2	0.3	0.3	0.8	0.3	0.4	0.5
Yorkville	1.9	2.1	1.9	0.3	0.2	0.2	0.2	0.2	0.4	0.5
Reddick	1.3	1.1	1.0	1.3	1.1	1.0	0.7	0.2	0.5	0.6
Freeport	2.1	2.2	2.1	1.7	1.4	1.2	0.6	0.4	0.6	0.7
Alpha Park	1.6	1.2	1.2	1.5	1.5	1.4	1.7	0.4	0.6	0.7
Woodstock	4.4	4.5	4.6	4.7	5.3	5.1	1.8	1.1	1.0	1.2
Blue Island	0.0	2.3	2.1	0.0	1.9	1.8	2.5	1.0	1.1	1.2
Kankakee	1.5	1.4	1.5	1.3	1.2	1.0	0.8	1.2	1.5	1.5
Lemont	0.8	0.5	0.6	0.6	0.8	1.1	1.8	1.6	1.7	1.8
Elmwood Park	0.9	1.1	1.2	1.6	1.5	5.8	5.1	2.4	3.4	3.7
Hillside	2.7	4.4	2.1	2.4	2.7	2.7	5.3	0.6	1.3	11.7

Appendices

Library Peers

In determining which of the 600+ public libraries to compare Maywood to, a variety of factors were chosen to assess including geographical proximity, population, building size, and budget. Data from the 2023 IPLAR was used and a range of 10% above or below Maywood's numbers was used to determine comparable libraries.

	Population (+/- 10%)	Building Size (+/- 10%)	Revenues/ Budget (+/- 10%)
Top of Range	25,925	47,300	\$ 1,672,325.60
Maywood	23,568	43,000	\$1,520,296
Bottom of Range	21,211	38,700	\$ 1,368,266.40

Library Peers by Category

Geography

- Melrose Park
- Hillside

Population

- Alpha Park Public Library District 24,397
- Blue Island Public Library 22,558
- Elmwood Park Public Library 24,521
- Freeport Public Library 23,973
- Illinois Prairie District Public Library 21,481
- Kankakee Public Library 24,052
- Lemont Public Library District 23,182
- **Maywood Public Library District 23,568**
- Melrose Park Public Library 24,796
- Reddick Public Library District 23,958
- Woodstock Public Library 25,630
- Yorkville Public Library 21,533

Building Size

- Elmwood Park Public Library 39,000
- Freeport Public Library 42,000
- Kankakee Public Library 40,376
- **Maywood Public Library District 43,000**
- Woodstock Public Library 43,487
- Yorkville Public Library 40,000

Budget

Based on 2023 IPLAR Reporting

- Hillside Public Library \$1,597,081
- Illinois Prairie District Public Library \$1,625,305
- Lemont Public Library District \$1,960,797
- **Maywood Public Library District \$1,738,170**
- Reddick Public Library District \$1,689,420
- Yorkville Public Library \$1,844,257

IPLAR Questions

The following questions were used to assess and compare libraries. Note: not every question is used in every year. All questions are also listed in the attached spreadsheet.

1.4a Library

1.23a Population

2.11a Square Footage of Outlet [PLS 711]

2.12 Total public service hours PER YEAR for this service outlet [PLS 713]

2.13 Total number of weeks, during the fiscal year, this service outlet was open for service to the public [PLS 714]

2.14 Total annual attendance/visits in the outlet

7.1 What is the estimated current fair market value for the library's real estate (land and buildings including garages, sheds, etc.)?

8.1 Local government [PLS 300] (includes all local government funds designated by the community, district, or region and available for expenditure by the public library, except capital income from bond sales which must be reported in 12.1a only)

8.1a Is this library's annual tax levy/fiscal appropriation subject to tax caps [the Property Tax Extension Limitation Law, 35 ILCS 200/18-185, et seq.]?

8.1b Local government funds for the ensuing or upcoming/current fiscal year (includes all local government funds designated by the community, district, or region and available for expenditure by the public library, except capital income from bond sales.)

8.2 Per capita grant

8.3 Equalization aid grant

8.4 Personal property replacement tax

8.5 Other State Government funds received

8.6 If Other, please specify

8.7 Total State Government Funds (8.2 + 8.3 + 8.4 + 8.5) [PLS 301]

8.8 LSTA funds received

8.9 E-Rate funds received

8.10 Other federal funds received

8.11 If Other, please specify

8.12 Total Federal Government Funds (8.8 + 8.9 + 8.10) [PLS 302]

8.13 Monetary Gifts and Donations

8.14 Other receipts intended to be used for operating expenditures

IPLAR Questions

- 8.15 TOTAL all other receipts (8.13 + 8.14) [PLS 303]
- 8.16 Other non-capital receipts placed in reserve funds
- 8.17 TOTAL receipts (8.1 + 8.7 + 8.12 + 8.15) [PLS 304]
- 8.18a The library safeguards its funds using which option?
- 9.1 Salaries and wages for all library staff [PLS 350]
- 9.2a Fringe benefits
- % of Salaries & Benefits to Overall Budget
- 9.2b If this library answered question 9.2a as zero, please select an explanation from the drop-down box.
- 9.3 Total Staff Expenditures (9.1 + 9.2) [PLS 352]
- 10.1 Printed Materials (books, newspapers, etc.) [PLS 353]
- 10.2 Electronic Content Expenditures (e-books, databases, etc.) [PLS 354]
- 10.3a Other Physical Materials Expenditures [PLS 355]
- 10.3b Please list the types of materials purchased in 10.3a
- 10.4 TOTAL Collection Expenditures (10.1 + 10.2 + 10.3) [PLS 356]
- 11.1 All other operating expenditures not included above (supplies, utilities, legal fees, etc.) [PLS 357]
- 11.2 TOTAL operating expenditures (9.3 + 10.4 + 11.1) [PLS 358]
- 12.1a Local Government: Capital Income from Bond Sales
- 12.1b Local Government: Other
- 12.1c Total Local Government (12.1a + 12.1b) [PLS 400]
- 12.2 State Government [PLS 401]
- 12.3 Federal Government [PLS 402]
- 12.4 Other Capital Revenue [PLS 403]
- 12.5 If Other, please specify
- 12.6 Total Capital Revenue (12.1c + 12.2 + 12.3 + 12.4) [PLS 404]
- 12.7 Total Capital Expenditures [PLSC 405]
- 13.5 Total Group A: FTE ALA-MLS (13.4 / 40) [PLS 250]
- 13.11 Total Group B: FTE Other Librarians (13.10/40)
- 13.12 Total FTE Librarians (13.5 + 13.11) [PLS 251]
- 13.13 Total hours worked in a typical week by all Group C employees
- 13.14 Minimum hourly rate actually paid
- 13.15 Maximum hourly rate actually paid
- 13.16 Total FTE Group C employees (13.13 / 40)
- 13.17 Total hours worked in a typical week by all Group D employees
- 13.18 Minimum hourly rate actually paid
- 13.19 Maximum hourly rate actually paid

IPLAR Questions

- 13.20 Total FTE Group D employees (13.17 / 40)
- 13.21 Total hours worked in a typical week by all Group E employees
- 13.22 Minimum hourly rate actually paid
- 13.23 Maximum hourly rate actually paid
- 13.24 Total FTE Group E employees (13.21 / 40)
- 13.25 Total FTE Other Paid Employees from Groups C, D, and E (13.16 + 13.20 + 13.24) [PLS 252]
- 13.26 Total FTE Paid Employees (13.12 + 13.25) [PLS 253]
- 13.27 Position Title
- 13.30 Total Hours/Week
- 13.31 Number of Weeks Vacant during report period.
- 13.34 Position Title
- 14.1a Total public service hours PER YEAR for the MAIN/CENTRAL LIBRARY [PLS 713]
- 14.1a Library Visits Reporting Method [PLS 501a]
- 14.1b Total public service hours PER YEAR for all BRANCH LIBRARIES & BOOKMOBILES
- 14.1c Total scheduled public service hours PER YEAR for ALL SERVICE OUTLETS (14.1a + 14.1b) [PLS 500]
- 14.2 Total number of weeks, during the fiscal year, the MAIN/CENTRAL LIBRARY was open for service to the public
- 14.1 Visits
- 15.1 Total Number of Children's Programs [PLS 601]
- 15.2 Children's Program Attendance [PLS 604]
- 15.3 Total Number of Children's Passive Programs
- 15.4 Children's Passive Program Attendance
- 15.5 Total Number of Young Adult Programs [PLS 602]
- 15.6 Young Adult Program Attendance [PLS 605]
- Number of Synchronous Program Sessions Targeted at Children Ages 0-5 [PLS 601]
- Attendance at Synchronous Programs Targeted at Children Ages 0-5 [PLS 611]
- Total Number of Children's Age 0-5 Passive Programs
- Children's Age 6-11 Passive Program Attendance
- [PLS 602] Number of Synchronous Program Sessions Targeted at Children Ages 6-11
- [PLS 612] Attendance at Synchronous Programs Targeted at Children Ages 6-11
- Total Number of Children's Age 6-11 Passive Programs
- Children's Passive Ages 6-11 Program Attendance
- 15.7 Total Number of Young Adult Passive Programs
- 15.8 Young Adult Passive Program Attendance
- 15.9 Total Number of General Interest Programs
- 15.10 General Interest Program Attendance

IPLAR Questions

15.11 Total Number of General Interest Passive Programs

15.12 General Interest Passive Program Attendance

15.13 Total Number of Library Programs [PLS 600]

15.14 Total Library Program Attendance [PLS 603]

15.15 Total Number of Passive Programs (15.3 + 15.7 + 15.11)

15.16 Total Passive Program Attendance (15.4 + 15.8 + 15.12)

[PLS 600] Total Synchronous Program Sessions [PLSC 600]

[PLS 610] Total Synchronous Program Attendance [PLSC 610]

[PLS 604] Number of Synchronous Program Sessions Targeted at Adults Age 19 or Older [PLS 604]

[PLS 614] Attendance at Synchronous Programs Targeted at Adults Age 19 or Older [PLS 614]

Total Number of Adult Passive Programs

Adult Passive Program Attendance

Provide one-to-one adult volunteer tutoring

Provide space for one-to-one adult volunteer tutoring

Recruit low literate/ESL adult learners

Refer low literate/ESL adult learners

Train adult volunteer tutors

Provide ESL conversation groups

House a high interest/low reading level collection

House a bilingual collection (English/Spanish, English/Polish, etc.)

Employ bilingual or multilingual staff

Provide bilingual or multilingual services

Provide low literate adult learner programming

Provide family literacy programming, i.e. parent and child together literacy activities

Other (please specify)

15.1 Total Number of Children's Programs Retired 2021

15.2 Children's Program Attendance Retired 2021

Number of Synchronous In-Person Onsite Program Sessions [PLS 606]

Synchronous In-Person Onsite Program Attendance [PLS 616]

[PLS 607] Number of Synchronous In-Person Offsite Program Sessions [PLS 607]

[PLS 617] Synchronous In-Person Offsite Program Attendance [PLS 617]

[PLS 608] Number of Synchronous Virtual Program Sessions [PLS 608]

[PLS 618] Synchronous Virtual Program Attendance [PLS 618]

[PLS 600] Total Synchronous Program Sessions [PLSC 600]

[PLS 610] Total Synchronous Program Attendance [PLSC 610]

IPLAR Questions

- 15.37 Total Number of Asynchronous (Virtual) Program Presentations [PLS 620]
- 15.38 Total Views of Asynchronous (Virtual) Program Presentations [PLS 630]
- 15.39a Did the library provide any special programming for patrons on the autism spectrum?
- 15.39b Please describe the programming provided.
- 16.1 Total Number of Unexpired Resident Cards
- 16.2a Total Number of Unexpired Non-resident Cards
- 16.2a (1) Of the total in 16.2a, how many Cards for Kids Act cards were issued?
- 16.2a (2) Of the total in 16.2a, how many Disabled Veterans cards were issued?
- 16.2b What was the total amount of the fees collected from the sale of non-resident cards during the past fiscal year?
- 16.3 Registered Users
- 16.4 Is your library's registered user/patron file purged a minimum of one time every three years?
- 16.5 Does the library charge overdue fines to any users when they fail to return physical print materials by the date due? [PLS 504]
- 17.1 Print Materials [PLS 450]
- 17.2 Current Print Serial Subscriptions
- 17.3 Total print materials
- 17.4 E-books Held at end of the fiscal year [PLS 451]
- 17.4 Audio Recordings: Physical Units Held at end of the fiscal year [PLS 452]
- 17.5b Audio Recordings: Downloadable Units Held at end of the fiscal year [PLS 453]
- 17.5 DVDs/Videos: Physical Units Held at end of the fiscal year [PLS 454]
- 17.6b DVDs/Videos: Downloadable Units Held at end of the fiscal year [PLS 455]
- 17.6 Other Circulating Physical Items [PLS 462]
- 17.6b DVDs/Videos: Downloadable Units Held at end of the fiscal year [PLS 455]
- 17.7 Total Physical Items in Collection [PLS 461]
- Total Digital Items in Collection
- Per Capita Digital Items in Collection
- Per Sq Foot Physical Resources (17.3 + 17.4 + 17.5+17.6)/ Sq Ft
- 17.7 Local/Other Cooperative agreements [PLS 456]
- 17.8 State (state government or state library) [PLSC 457]
- 17.9 Total Electronic Collections (17.7 + 17.8) [PLS 458]
- 18.1 Circulation of Adult Physical Material
- 18.2 Circulation of Young Adult Physical Material
- 18.3 Number of children's materials loaned [PLS 551]
- 18.4 Total number of physical materials loaned (18.1 + 18.2 + 18.3)
- 18.5 Books- Physical

IPLAR Questions

- 18.6 Videos/DVDs- Physical
- 18.7 Audios (include music)- Physical
- 18.8 Magazines/Periodicals- Physical
- 18.9 Other Items- Physical [PLS 561]
- 18.10 Physical Item Circulation (18.5-18.9) [PLS 553]
- 18.16 Use of Electronic Materials [PLS 552]
- 18.17 Total Circulation of Materials (18.10+18.11) [PLS 550]
- 18.13 Successful Retrieval of Electronic Information [PLS 554]
- 18.14 Electronic Content Use (18.11+18.13) [PLS 555]
- 18.15 Total Collection Use (18.10+18.11+18.13) [PLS 556]
- 18.18 Interlibrary Loans Provided TO other libraries [PLS 575]
- 18.19 Interlibrary Loans Received FROM other libraries [PLS 576]
- 19.1 Total Annual Reference Transactions [PLS 502]
- 19.1a Reference Transactions Reporting Method [PLS 502a]
- 19.2 Total Annual One-on-One Tutorials
- 20.1 Total number of ALL computers in the library
- 20.2 Total number of PUBLIC USE (Internet and non-Internet accessible) computers in the library)
- 20.3 Is your library's catalog automated?
- 20.4 Is your library's catalog accessible via the web?
- 21.1 Does your library have Internet access?
- 21.2a What is the maximum speed of your library's Internet connection? (Select one)
- 21.2b If Other, please specify
- 21.3 What is the monthly cost of the library's internet access?
- 21.4 Number of Internet Computers Available for Public Use [PLS 650]
- 21.5 Number of Uses (Sessions) of Public Internet Computers Per Year [PLS 651]
- 21.5a Reporting Method for Number of Uses of Public Internet Computers Per Year [PLS 651a]
- 21.6 Wireless Sessions Per Year [PLS 652]
- 21.6a Reporting Method for Wireless Sessions [PLS 652a]
- 21.7 Does your library utilize Internet filters on some or all of the public access computers?
- 21.8 Does your library provide instruction (workshops, classes) to patrons on the use of the Internet?
- 21.9 Number of website visits or sessions to your library website [PLS 653]
- 22.1 Did your library apply directly for E-rate discounts for the fiscal year?
- 22.2a If YES, did your library apply for Category 1, Category 2 or both?
- 22.2b IF YES, what is the dollar amount that your library was awarded for the fiscal year report period?
- 22.3 If NO, why did your library NOT participate in the E-rate program?

IPLAR Questions

23.1 How much money did your library spend on staff development and training this fiscal year? (Round answer to the nearest whole dollar.)

23.2 Does the above amount include travel expenses?

23.3 How many hours of training did employees receive this year?

21.6 Wireless Sessions Per Year [PLS 652]

21.7 Does your library utilize Internet filters on some or all of the public access computers?

21.8 Does your library provide instruction (workshops, classes) to patrons on the use of the Internet?

22.1 Did your library apply directly for E-rate discounts for the fiscal year?

22.2a If YES, did your library apply for Category 1, Category 2 or both?

22.2b IF YES, what is the dollar amount that your library was awarded for the fiscal year report period?

22.3 If NO, why did your library NOT participate in the E-rate program?

23.1 How much money did your library spend on staff development and training this fiscal year? (Round answer to the nearest whole dollar.)

23.2 Does the above amount include travel expenses?

23.3 How many hours of training did employees receive this year?

Resources

2013-2023 Maywood and Peer Libraries Data

The spreadsheet with all raw and reviewed data is accessible here:

https://docs.google.com/spreadsheets/d/1Gblmpr_icBXelnFtxJdXE67Z-cghyYrz/edit?usp=drive_link&oid=106426587438895578745&rtpof=true&sd=true

IPLAR Data Collection Template

<https://docs.google.com/spreadsheets/d/1dK7ygHnHXE9JhcTa2SID1qUXi0jT3zBe/edit?usp=sharing&oid=106426587438895578745&rtpof=true&sd=true>

IPLAR Worksheets & Instructions: <https://il.countingopinions.com/>

Serving Our Public 4.0

https://www.wnpld.org/sites/default/files/2023-07/serving_our_public_4_point_0_standards_for_illinois_libraries.pdf