

Hotspot Lending Policy

Approved 08/2023

The Maywood Public Library makes internet hotspots available to Maywood Library Card Holders. Hotspots are provided according to availability and the following conditions:

1. Hotspots may be borrowed by any adult with a Maywood library card in good standing. The borrower must show a valid form of identification (driver's license or state ID) in addition to their library card each time a hotspot is checked out. A copy of the ID will be made.
2. The borrower must complete a "Hotspot Lending Agreement".
3. Only one (1) hotspot may be checked out per household.
4. Hotspots can only be checked out for a single checkout period and cannot be renewed.
5. When the hotspot is returned, there is a 24-hour waiting period to checkout another hotspot by that household.
6. Hotspots must be returned to the Reference Desk during library hours with all parts and accessories. Use of any book drops will result in the loss of hotspot borrowing privileges.
7. The borrower assumes full responsibility for the cost of repair or replacement in the event the hotspot or its accessories are lost, damaged, tampered with, or stolen. The library will assess the technological issues and charge the borrower accordingly. A current table of replacement and repair charges is available upon request.
8. If the hotspot is not returned, the wireless service will be discontinued, hotspot borrowing privileges will be forfeited, and the borrower will be charged for the cost of a replacement.
9. Repeated failure to return hotspots on time may result in hotspot borrowing privileges being forfeited. Privileges may be reinstated upon appeal after one (1) year.